

Phoenix Services LLC and Its Subsidiaries

SMS Privacy Policy

Effective: September 24, 2026

About Us

Phoenix Services LLC and its subsidiaries (collectively, "Phoenix Services") respect your privacy. This Privacy Policy explains how we collect, use, and protect the personal information of drivers who receive work-related text messages from our dispatch team.

If you have any questions about this Privacy Policy, please contact us at info@phoenixservices.biz.

What Personal Information We Collect

We collect the name and mobile phone number that drivers provide to us through our Driver Contact & SMS Consent Form or as part of working with us, along with the content of text messages exchanged with dispatch.

How We Use Your Personal Information

We use this information only to send and receive work-related dispatch messages, including job assignments, schedule changes, pickup and delivery details, load and ticket updates, and replies to driver questions. We do not send marketing or promotional messages.

How We Share Your Personal Information

No mobile information will be shared with third parties or affiliates for marketing or promotional purposes. Text messaging opt-in data and consent will not be shared with any third parties. We may share information only with the service provider that delivers our text messages on our behalf, or when required by law, such as to comply with a court order.

Opting Out

Drivers can stop receiving text messages at any time by replying STOP. Reply HELP for help or contact us at info@phoenixservices.biz.

Retention of Your Data

We keep personal information only as long as needed for dispatch operations and to meet any legal or recordkeeping requirements.

Changes to This Privacy Policy

We may update this Privacy Policy from time to time. The latest version will always be available at this link.

Contact Us

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