

Phoenix Services LLC and Its Subsidiaries

Messaging Terms & Conditions

Effective: September 24, 2026

General

When you opt in to the service, we will send you a message to confirm your signup.

By opting in, you agree to receive work-related dispatch text messages from Phoenix Services LLC and its subsidiaries (collectively, "Phoenix Services"), including job assignments, schedule changes, pickup and delivery details, load and ticket updates, and replies to your questions. Messages will be sent to the mobile number you provided or any other number you designate. We do not send marketing or promotional messages.

Message frequency varies based on dispatch needs and your interaction with our dispatch team. Phoenix Services reserves the right to change the phone number messages are sent from.

Message and data rates may apply. If you have any questions about your text or data plan, please contact your wireless provider.

Carriers

Carriers are not liable for delayed or undelivered messages.

Cancellation

You can cancel at any time by texting "STOP." After you send "STOP," we will send a message confirming you have been unsubscribed, and no more messages will be sent. To receive messages again, text "START" or contact dispatch.

Info

Text "HELP" at any time for assistance. For support, email us at info@phoenixservices.biz.

Transfer of Number

Before changing your mobile number or transferring it to another person, you agree to reply "STOP" from the original number or notify us of your old number at info@phoenixservices.biz.

Privacy

If you have any questions about your data or our privacy practices, please see our [SMS Privacy Policy](#).

Messaging Terms Changes

We reserve the right to change or end our messaging program at any time and to update these Messaging Terms at any time. Changes are effective immediately upon posting, and continued enrollment means you accept the changes.

Contact Us

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